

# Turning Microsoft Teams Performance into Measurable Reliability

Define, measure, and improve Teams experience using Service Level Objectives.



## What Data Is Used



*Kollective streams Microsoft Teams performance data into Nobl9, enabling collaboration and IT teams to define SLOs that reflect real employee experience — not just infrastructure uptime.*

## Why Teams Performance is Still Hard to Manage

- Too many metrics, not enough clarity
- Issues discovered after users complain
- Hard to prove ROI to leadership
- Teams using disparate data sources

Before	After
<ul style="list-style-type: none"> <li>• Raw metrics</li> <li>• Reactive troubleshooting</li> <li>• No shared targets</li> </ul>	<ul style="list-style-type: none"> <li>• Experience-based SLOs</li> <li>• Early warning signals</li> <li>• Shared reliability goals</li> </ul>

## From Visibility to Reliability with SLOs

- Quantify meeting and call experience with SLOs
- Prioritize only user-impacting issues
- Align collaboration, IT, and network teams

### Ideal For

- Collaboration & UC Teams
- IT & Digital Workplace
- Network Operations

### See how Teams performance looks as an SLO

Discover how your Microsoft Teams experience can be defined, measured, and improved using SLOs.

[Book a Walkthrough](#)

[See Example SLOs](#)